

# NEW MEMBER FAQ'S

## **How do I pay for my membership?**

All members should speak to the coach at their club who will advise what the cost of membership is and the process for payment.

## **How do I know that I/or my child have/has been registered?**

Your coach should provide you with a log into the hub and a certificate of registration.

Click [here](#) to go to the log in page and check your details.

Click [here](#) to go to the members hub information sheets

## **Why is the fee paid to the club sometimes more than the fee to join British Taekwondo?**

All clubs have different costs and outlays that they must cover, and they may incorporate that within the overall club membership fee you are asked to pay. The cost for membership of British Taekwondo is always £22 and this includes your insurance.

## **How do I know my child will be safe?**

British Taekwondo conduct criminal record checks on all coaches and require them to undertake appropriate safeguarding training providing them with knowledge and support to ensure the safety and welfare of your child. Each club has a nominated welfare officer who will address concerns or alternatively you can contact [safeguarding@britishtaekwondo.org](mailto:safeguarding@britishtaekwondo.org)

## **Insurance**

In 2020, BT negotiated an upgraded insurance package through a new provider BlueFin, and you'll find links below to the benefits and the policy.

## **Who is covered by insurance?**

Any registered member between the ages of 3 and 80 years old.

## **When am I covered?**

Whilst participating in any authorised activity of British Taekwondo anywhere in the world. This includes direct travel to and from any authorised activity within Britain. If you are travelling to and from your club or a sanctioned event and are injured, the Personal Accident cover **IS** in place during 'travel' so if you are injured please contact [membership.services@britishtaekwondo.org](mailto:membership.services@britishtaekwondo.org) to determine whether a claim can be submitted.

## **What am I covered for?**

From broken bones to hospital stays your cover is extensive. For a full list of benefits click [here](#).

To review the full Personal Accident Policy click [here](#).